

What is a Community Health Worker (CHW)?

Community health workers (CHWs) are a health equity workforce. CHWs come from the communities they serve, sharing identities, geography, and experiences. This commonality uniquely qualifies CHWs to relate with and provide support to people in their community. By addressing barriers to care that occur within different language, cultural, and socioeconomic identities, CHWs improve health outcomes and advancing health equity.

CREDENTIALS:

- Competency-based certificate with field experience
- Knowledge of community, culture, and systems

HEALTH EQUITY WORKFORCE

Improving Reducing Cost of Health Care

Quadruple Aim

Enhancing Improving Provider Experience Satisfaction

CHWs are trusted, knowledgeable frontline health personnel who come from the communities they serve who:

- Bridge cultural and linguistic barriers
- Address social drivers of health (SDOH)
- Expand access and quality of coverage and care
- Increase cultural competence and affordability
- Improve health outcomes and health equity

CHW strategies save money while improving care which helps individuals return to health, their family, community, and jobs. CHWs:

- help clients access care and increase use of primary and preventive care ^{2,3}
- generate net cost savings through decreased use of urgent care, emergency care, hospitalizations, hospital readmissions, inpatient, and outpatient behavioral health care⁴
- have a return on investment of \$3 for every \$1 invested ⁵

CHWs provide culturally competent care increasing trust in the healthcare system. Improved health outcomes saves the healthcare

system money. Improved outcomes include but not limited to:

- 1PROVED asthma ^{6,7}
 - diabetes 8
 - cardiovascular disease⁸
 - COVID-19 prevention and mitigation⁹
 - increased cancer screenings 10

PROVEN COST SAVINGS:

IMPROVED HEALTH:

Mission Statement: Build community and systems capacity for better health through the integration of CHW **Vision Statement:** Equitable and optimal health outcomes for all communities.

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